DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814 (916) 323-0267



August 20, 1984

ALL-COUNTY LETTER NO. 84-89

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY AUDITORS
ALL COUNTY FISCAL OFFICERS

SUBJECT: REVISED ASSISTANCE CLAIMING INSTRUCTIONS FOR TIME ELIGIBLE REFUGEES/

ENTRANTS ON AFDC-FG/U, FC, EA-UP and EA-FC

REFERENCE: ALL-COUNTY LETTERS: NO. 81-17, NO. 81-52

The AFDC-FG/U/FC assistance claiming instructions for families - individuals eligible for the Refugee Resettlement Program and the Cuban/Haitian Entrant Program were initially issued in the above-referenced All-County Letters. At that time, it was believed that simply identifying those cases in which at least one family member was eligible for enhanced federal funding and requiring a separate summary of all transactions for those cases would provide sufficient detail to substantiate the claiming forms used to claim the additional federal reimbursement. The claiming forms used to claim the additional federal reimbursement are the DFA 843, DFA 844 and DFA 847.

- Form DFA 843, Federal Funds Claimable Based on the Expenditures for Refugee Resettlement, Cuban Program Phasedown and Cuban/Haitian Entrant Recipients in Receipt of Nonfederal AFDC-FC.
- Form DFA 844, Additional Federal Funds Claimable Based on the Nonfederal Share of Expenditures for Refugee Resettlement, Cuban Program Phasedown and Cuban/Haitian Entrant Recipients in Receipt of AFDC.
- Form DFA 847, Additional Federal Funds Claimable Based on the Nonfederal Share of Expenditures for Refugee Resettlement, Cuban Program Phasedown and Cuban/Haitian Entrant Recipients in Receipt of Federal AFDC-FC.

When the Emergency Assistance - Unemployed Parent and Emergency Assistance - Foster Care Programs were implemented July 1, 1982, the same system for capturing costs reimbursable from Office of Refugee Resettlement (ORR) funds was followed. The forms used on these programs are the DFA 863 and DFA 863A.

Form DFA 863, Additional Federal Funds Claimable Based on the Nonfederal Share of Expenditures for Refugee Resettlement and Cuban/Haitian

Entrant Recipients in Receipt of Emergency Assistance - Unemployed Parent.

Form DFA 863A, Additional Federal Funds Claimable Based on the Nonfederal Share of Expenditures for Refugee Resettlement and Cuban/Haitian Entrant Recipients in Receipt of Emergency Assistance - Foster Care.

It has become evident that additional information is needed in a format that will make it possible to more accurately monitor the claiming forms. Effective with the assistance claims for October 1, 1984, the following requirements are applicable.

Time Eligible Refugees on AFDC-FG/U

These cases must continue to be coded as "30" for Family Group cases and "35" for Unemployed cases but must be submitted as a separate payroll. If the payroll is a computer payroll, then a separate summary of the integrated payroll must be submitted. This payroll may be either a completely separate payroll from all other FG & U cases or it may be printed and totaled at the beginning or ending of the regular payroll. In either instance, there must be a separate summary of the transactions (as initially required). The totals of transactions for time eligible refugees will continue to be combined with the totals of transactions for all other FG & U cases and carried forward to the CA 800, Summary Report of Assistance Expenditures - Aid to Families with Dependent Children, as has always been required.

On the Time Eligible Refugee Payroll, the date of entry (DOE) must be shown for each member of the assistance unit (AU) who is still time eligible. The "Date of Approval" column may be used for this purpose by those counties whose current format does not provide space elsewhere. Currently, some counties produce a listing of time eligible refugee cases receiving a grant for the month with the case number, the name of each member of the AU and the DOE of each member. This type of computer listing will be an acceptable alternative but because it may not contain all the required payroll information (such as warrant number) it must be submitted with the separate payroll.

Time Eligible Entrants on AFDC-FG/U

The above requirements are applicable for those AFDC-FG/U cases in which at least one member of the AU is a time eligible Cuban/Haitian entrant. The only exception is the date of parole which must be shown for entrants instead of the date of entry as for refugees.

Time Eligible Refugee/Entrants on FC Federal/Nonfederal EA-UP and EA-FC

The requirements for separate payrolls, separate summaries of the integrated payroll and date of entry/parole are applicable.

The constant shortage of sufficient federal funds to meet 100 percent federal funding of refugee-entrant cases make it mandatory at both the state and county level to claim federal participation whenever eligibility permits. However, in order to avoid costly audit exceptions, it is also mandatory that such claiming

of federal participation be fully documented. The providing of this additional information in this format should ensure this objective.

If there are questions regarding these claiming instructions, please contact Willa Wallen at (916) 323-0267 or ATSS 473-0267.

ROBERT T. SERTICH Deputy Director

Administration

cc: CWDA

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814 (916) 322-5387

August 15, 1984

ALL-COUNTY LETTER NO. 84-88

T0:

ALL COUNTY WELFARE DIRECTORS

SUBJECT: GREEN v. OBLEDO NOTICES OF ACTION

REFERENCE: MPP SECTION 50-010

Attached are the Notices of Action which are to be used for informing Green v. Obledo claimants of the disposition of their claims. We have attempted to develop notices for the majority of case situations; however, the notice messages provided may not be all inclusive. For those less common situations, you may need to develop additional messages to meet individual case circumstances. The Department has developed two blank notices that you may use when you need to develop additional messages, the "Green v. Obledo Back Benefits - General Notice" (A) and "Green v. Obledo Back Benefits - General Continuation Page" (B). The General Continuation Page is to be used only as an attachment to a General Notice, and is not to be used alone.

This letter transmits only the English version of the notices. The Spanish, Vietnamese, Cambodian, Laotian and Chinese translations will be forthcoming.

You must copy the attached notices with the enclosed NA Back 3 on the reverse side. When you copy the General Continuation Pages, leave the reverse side blank. Intake counties should make necessary alterations to the NA Back 3 to reflect the correct address for filing hearing requests. In the event that it is necessary to send more than one notice to a claimant, all approval and denial notices, with the exception of the Notice for Incorrect County, must be sent to the claimant at the same time.

This letter contains: 1) reproducible copies of a blank General Notice, the NA Back 3, and a blank General Continuation Page, for use in the event additional notices need to be developed (Attachment I); 2) reproducible copies and the instructions for completion of the notices to be used to deny a claim (Attachment II); 3) a reproducible copy and the instructions for completion of the notice to be used to forward a claim to the proper county or return it to the claimant (Attachment III); 4) a reproducible copy and the instructions for completion of the notice to be used to request additional, missing or incomplete information/verification (Attachment IV); 5) a reproducible copy and the instructions



for completion of the approval notice (Attachment V); and 6) reproducible copies and the instructions for completion of the continuation pages which provide the detail regarding how the amount of benefit was calculated (Attachment VI).

If there are any questions, please contact Joe Carleton at (916) 322-5387.

Deputy Director

Attachments

cc: CWDA

Attachment I

- 1) "GREEN v. OBLEDO Back Benefits General Notice" (A)
- 2) The current NA Back 3 to be used with the Notices
- 3) "GREEN v. OBLEDO Back Benefits General Continuation Page" (B)

State of California Health and Welfare Agency

Notice of Action

Page 1 of ____

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

Regulations. These rules apply in your case: Policy Manual Sections: You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v. OBLEDO - Back Benefits - General Notice (No Aid Pending) - A

Your Right to Appeal This Action

If you are dissatisfied with the action described on the other side, or any other county action, you may request a state hearing before a Hearing Officer of the State Department of Social Services. This hearing will be conducted in an informal manner to assure that everyone present is able to speak freely. Your county or adoption worker can help you request a hearing. If you decide to request a hearing you must do so WITHIN 90 DAYS OF THE MAILING DATE OF THIS NOTICE.

FOOD STAMPS AND CASH AID†: If this action stops or reduces your food stamps or cash aid and you ask for a hearing before the effective date of the action, your benefits may continue unchanged under certain circumstances until the hearing or until you receive your hearing decision. Food Stamps will not continue past the end of your current certification period.

Authorized Representative

You can represent yourself at the state hearing. You can also be represented by a friend, attorney or any other person, but you are expected to arrange for the representative yourself. You can get help in locating free legal assistance by calling the toll-free number of Public Inquiry and Response.

How to Request a State Hearing

The best way to request a hearing is to fill in and send this entire notice to:

Office of the Chief Referee State Department of Social Services 744 P Street, Mail Station 6-100 Sacramento, CA 95814

You may also request a hearing by calling the toll-free number of Public Inquiry and Response.

Public Inquiry and Response (Public Information)

Toll-Free Number: (800) 952-5253*

For the Deaf Only TDD (800) 952-8349*

*You may have to dial "1" first.

The State Public Inquiry and Response Unit can provide you with further information about your hearing rights or files or other welfare-related matters. Assistance is also available in some languages other than English, including Spanish. You may phone, write or come in.

Public Inquiry and Response State Department of Social Services 744 P Street, Mail Station 16-23 Sacramento, CA 95814

Request for a State Hearing	3		
Name		Phone	e number
Address	City	State	Zip Code
to my family's: Cash Aid Food St		t of Adoption Assistance Program P	
,		· · · · · · · · · · · · · · · · · · ·	
		The state of the s	
I speak a language other than English and r	need an interpreter for my hear	ing. (The state will provide the i	nterpreter at no cost to you.)
Language	Dialect		
tilf you request a state hearing and your benef of food stamps the hearing decision finds you you have no other income or resources, your gra if you do have other income or available property	i were not eligible for. If you	ou remain eligible to receive ca	ish aid after the hearing, and
Check here if you want your benefits reduced or o	discontinued now, as described	in this Notice of Action.	
Cash Aid	☐ Food Sta	imps	
If you checked the box(es) and the hearing decision	on is in your favor, any lost ben	efits will be made up.	
Signature		Date	

The information you provide on this form is needed to process your request for a hearing, and processing may be delayed if your request is incomplete. A case file will be set up by the Chief Referee. You have a right to examine the materials that make up the file and may

do so by contacting Public Inquiry and Response. Any information you provide may be shared with the county welfare department, with the U.S. Department of Health and Human Services, or the U.S. Department of Agriculture. Authority W&IC 10950.

State of California Health and Welfare Agency

Notice of Action - Continued

Page ____ of ____

Case Name : Case Number : Date of Notice :

Regulations. These rules apply to the information on this page: Policy Manual Sections: You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

GREEN v. OBLEDO - Back Benefits - General Continuation Page -B

Attachment II

- 1) Denial Notices (1-12)
- 2) Instructions on Completing the Notices

State of California Health and Welfare Agency

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Notice of Action

Page 1 of _____

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

You are claiming	benefits under th	e Green v. Obledo	court case. We	have denied your claim for	(Month/Year)
/ (Month/Year)	, (Month/Year)	/ (Month/Year)	, / (Month/Year	because you withdrew	your claim.

Regulations. These rules apply in your case: Policy Manual Section 50-010 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #1 - Back Benefits - Denial (No Aid Pending)

Page 1 of _____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

Regulations. These rules apply in your case: Policy Manual Section 50-010.314 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v. OBLEDO #2 - Back Benefits - Denial (No Aid Pending)

State of California Health and Welfare Agency

Notice of Action

Page 1 of _____

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

You are claiming	benefits under the	Green v. Obledo cou	rt case. We hav	ve denied your		/, (Month/Year)
/	. /	. / .	/	because on	/ /	, we asked
(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)		(Date)	
you to complete	Claim Form TEMP	1583a (Case Record	Not Available).	Without the	information	asked for on
this claim form, v	ve couldn't process	your claim. You didn't	submit it by	/ /	_, the final	deadline we
gave you.	·			(Date)		

Regulations. These rules apply in your case: Policy Manual Section 50-010.315 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #3 - Back Benefits - Denial (No Aid Pending)

Page 1 of _____

State of California Health and Welfare Agency

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Notice of Action

Case Name :
Case Number :
Worker :
Phone :
Date

If you have questions or want more information about this action, please contact your worker.

Description of the Action, Amount, Reason(s), Comments.

You are claiming	benefits under the	Green v. Obledo co	urt case. We ha	ave denied your	claim for	/ (Month/Year)
(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)	_ because on _	(Date)	, we asked
you to give us info	ormation about					
Without this infor deadline we gave		't process your clain	n. You didn't s	submit it by	/ / (Date)	, the final

Regulations. These rules apply in your case: Policy Manual Section 50-010.324 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #4 - Back Benefits - Denial (No Aid Pending)

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Page 1 of _____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

You are claiming	benefits	under	the G	reen v.	Obledo	cou	ırt case.	We I	have	denied y	our c	laim for		/	
			·	,		-							(Montl	n∕Year)
	,	/	,		/	,	/		t	ecause	our	records	show	that	you
(Month/Year)		th/Year)			h/Year)		(Month								
didn't work durin	g these	months	s. Yo	u must	have b	een	working	in th	ne mo	onths cla	imed	to recei	ve bac	ben	efits
under the Green	v. Obled	o court	orde	Γ,											

Regulations. These rules apply in your case: Policy Manual Sections 50-010.41 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #5 - Back Benefits - Denial (No Aid Pending)

Page 1 of

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

You are claiming benefits under the Green v. Obledo court case. We have denied your claim for (Month/Year), (Month

Regulations. These rules apply in your case: Policy Manual Section 50-010.41 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #6 - Back Benefits - Denial (No Aid Pending)

State of California
Health and Welfare Agency

Notice of Action

Page 1 of _____

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

Regulations. These rules apply in your case: Policy Manual Section 50-010.41 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #7 - Back Benefits - Denial (No Aid Pending)

Page 1 of ____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

Regulations. These rules apply in your case: Policy Manual Section 50-010.42 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #8 - Back Benefits - Denial (No Aid Pending)

State of California Health and Welfare Agency

Notice of Action

Page 1 of _____

If you have questions or want more information about this action, please contact your worker.

Case Name
Case Number:
Worker
Phone
Date

Description of the Action, Amount, Reason(s), Comments.

You are claiming	g benefi	ts under	the C	Green v.	Obledo	court ca	se. We l	have deni	ied your	claim for	/ (Month/	/ Year)
	,	/	, _	/			/	because	your fai	mily recei	ved the Ma	ıximum
(Month/Year)	(Mc	nth/Year)		(Month/			h/Year)	-				
Aid Payment in	the mo	nth(s) s	hown	above.	In such	a case,	you may	y not clai	im back	benefits	under the	Green
v. Obledo court	order.											

Regulations. These rules apply in your case: Policy Manual Section 50-010.43 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #9 - Back Benefits - Denial (No Aid Pending)

Page 1 of _____

Notice of Action

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If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

You are claiming b	penefits under the	Green v. Obledo	court case. We ha	ve denied your claim for, (Month/Year)
	/	, /	/	because, as you can see in the chart
(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)	•
below, when we	originally figured	I your grant for th	e above month(s),	we allowed earned income deductions
that reduced your	countable earned	income to zero. Ir	n such a case, you	may not claim more back benefits under
the Green v. Obled			-	• 1

the Green V. Obledo court order:					
	/ (Month/Year)	/ (Month/Year)	/ (Month/Year)	/ (Month/Year)	(Month/Year)
We took your earned income:	\$	\$	\$	\$	\$
Subtracted the \$30 disregard:	- \$ 30.00	- \$ <u>30.00</u>	- \$30.00	- \$ <u>30.00</u>	- \$ <u>30.00</u>
SUBTOTAL:	= \$	= \$	= \$	= \$	= \$
Subtracted one-third of subtotal:	- \$	- \$	- \$	- \$	- \$
Subtracted mandatory deductions	- \$	- \$	- \$	- \$	- \$
(Income Tax, Social Security, Unemployment Insurance, and Disability Insurance)		·			
Subtracted work-related expenses:	- \$	- \$	- \$	- \$	- \$
Subtracted child care expenses:	- \$	- \$	- \$	- \$	- \$
To get your countable earned income:	= \$	= \$	= \$	= \$	= \$

Regulations. These rules apply in your case: Policy Manual Section 50-010.44 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #10 - Back Benefits - Denial (No Aid Pending)

Page 1 of _____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date :

Description of the Action, Amount, Reason(s), Comments.

You are claiming be	nefits under th	he <u>Green</u>	v. <u>Obledo</u> cor	urt case. We l	have denied you	r claim for	/ (Month)	Year)
/84		_ ,	/ ,	/	because on	/ /	, w	e asked
(Month/Year)	(Month/Year)		onth/Year)	(Month/Year)		(Date)		
you to give us either	er proot of you	ır reporte	d income or a	a good reason	why you could	not give u	s the pro	of. You
didn't give us the pi	roof or a good	reason by	'/_/_	, the final	deadline we ga	ve you.		
			(Date)					

Regulations. These rules apply in your case: Policy Manual Section 50-010.511(a) You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v. OBLEDO #11 - Back Benefits - Denial (No Aid Pending)

Page 1 of ___

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date

Description of the Action, Amount, Reason(s), Comments.

You are claiming benefits under t (Month/Year) (Month/Year) the amount of work-related exp work-related expenses (see B):			. As you c	Me) an see in the c	onth/Year) hart below,
work-related expenses (see b).		/	/		
	(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)
A: Expenses already allowed					
by us:	\$	\$	\$	\$	\$
Your actual work related expenses:					
Total Transportation Expenses	= \$	= \$	= \$	= \$	= \$
Less non work-related transportation expenses:	- \$	- \$	- \$	- \$	- \$
Work-related transportation expenses:	= \$	= \$	= \$	= \$	= \$
Plus other work-related expenses:	+ \$	+ \$	+ \$	+ \$	+ \$
Less contributions made by others:	- \$	- \$	- \$	- \$	- \$
B. Allowable work-related					

Regulations. These rules apply in your case: Policy Manual Section 50-010.53 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v. OBLEDO #12 - Cash Aid - Denial (No Aid Pending)

Completing the Denial Notices (1-12).

- (1) Fill in the month and year for the claim month(s) being denied.
- (2) Provide in the appropriate spaces on the notice the specified information; i.e., dates, amounts, page nos., etc.
- (3) Attach to the notice all additional pages appropriate to provide the substantiation for the reason for denial. These additional pages may include, but are not limited to, other documents supporting the reason. Clearly number all pages.
- (4) In the event that more than one reason for denial exists for the same claim month, combine the appropriate messages on the blank General Notice (A).
- (5) Separate notices should be used for each claim month being denied if the reasons are different for each month.
- (6) In the event that only one reason for denial exists for different claim months, specify all of the months being denied and the appropriate reason on a single notice.
- (7) When the claim is being denied for failure to provide requested information/verification, insert the following on notices 3, 4 and 11:
 - (a) On Notice 4, list the requested information that was not provided.
 - (b) When the claim is being denied in part, also insert on the notice the statement contained in (8) below.
- (8) When the denial is for only a portion of the months being claimed, the notice must contain the following statement:
 - "The balance of your claim has been processed. The other notices enclosed inform you about the rest of your claim."
- (9) Use Notice #10 only where a family had <u>unearned</u> income in addition to earned income. If the family had no unearned income and zero countable earned income, they would have received the Maximum Aid Payment (MAP) and the correct notice to use would be Notice #9.

Attachment III

- 1) Notice for Incorrect County (13)
- 2) Instructions on Completing the Notice $\,$

Page 1 of _____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name : Case Number : Worker : Phone : Date

Description of the Action, Amount, Reason(s), Comments.

							(Month	/Year)
/		/	,/	,	/	because it mus	st go to the coun	ty which
(Month/Year) either aided you		nth/Year) you applie	(Month/Year) d for aid during t		nth/Year) from Jan	- nuary 1, 1974 thi	rough November	9, 1981.
	applied for	or aid duri	County ded you or to any the above there.		shov appl cour we you you right this	wn above becau y for AFDC c nty. We're return don't know wh or to which do know, then t county within	claim for the se you didn't re ash assistance ning your claim ich county eitheyou applied for send the claim fifteen days of a copy of this	eceive or in this because er aided aid. If n to the f getting

You are claiming benefits under the Green v. Obledo court case. We can't process your claim for

Regulations. These rules apply in your case: Policy Manual Sections. 50-010.312, 50-010.313 and 50-010.42 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v. OBLEDO #13 - Back Benefits - Denial (No Aid Pending)

Completing the Incorrect County Notice (13).

- (1) Fill in the month and year for the claim month(s) for which the claim is being forwarded to the correct county or being denied. These dates may encompass the entire months claimed or a portion thereof.
- (2) Check the appropriate box.
 - a) When forwarding the claim to another county, provide the name of the other county.
 - b) When denying the claim because the appropriate county is not known, the claim form must be returned to the claimant with the notice.
- (3) When only a portion of the months claimed is being forwarded or denied, the notice must also contain the following statement:

"We are processing the rest of your claim. You will receive other notices from us informing you about the rest of your claim."

Attachment IV

- 1) Requests for Additional, Missing or Incomplete Information/Verification (14-17)
- 2) Instructions for Completing the Notices

Page 1 of _____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name
Case Number:
Worker
Phone
Date:

Description of the Action, Amount, Reason(s), Comments.

You are claiming benefits under the **Green** v. **Obledo** court case. Please help us help you.

We can't process your claim for / / / / / / / / / / / (Month/Year) (Month/Year) (Month/Year) (Month/Year) (Month/Year) (Month/Year)

because we can't find your old case file or the file doesn't have all of the information we need.

For the month(s) shown above, send us the information we need.

Attached to this notice is claim form TEMP 1583a (Case Record Not Available). For us to process your claim properly, complete this form, sign the last page and return it to us by / / If we don't receive the completed TEMP 1583a by this deadline, your claim for these months will be denied.

If you have any questions or need help in completing this form, please call your worker indicated above.

You will be sent a new notice explaining any action we take because of your response to this request.

Regulations. These rules apply in your case: Policy Manual Sections 50-010.314, 50-010.315, 50-010.324. You may review them at your welfare office

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #14 - Back Benefits - No Case Record (No Aid Pending)

Page 1 of _____

Notice of Action

If you have questions or want more information about this action, please contact your worker.

Case Name
Case Number:
Worker
Phone
Date

Description of the Action, Amount, Reason(s), Comments.	
You are claiming benefits under the Green v. Obledo court case. Our records show that from through / we overpaid you AFDC cash assistance because / (Month/Year)	/ (Month/Year)
We used the work-related expenses listed below to figure out how much AFDC cash assistance we paid you. If you find that your actual expenses were more than those listed below, we may owe you or you may owe us less. If you think that your actual expenses were more than those listed below attached claim form TEMP 1583b (Case Record Available Newly Computed Overpayment) so determine if we owe you back benefits or if you owe us less than our records now show. For us to claim properly, complete the form, sign it and return it to us within thirty days (by/).	u back benefits v, complete the that we may o process your
you must also send us proof of the expenses you claim, or give good reasons why you don't have pro	oof.
, , , , , , , , , , , , , , , , , , , ,	

Month/Year:	/	Month/Year:		Month/Year:	/
Expense	Amount	Expense	Amount	Expense	Amount
	\$		<u> </u>		\$
	<u> </u>		<u> </u>		\$
	<u> </u>		\$		\$
Month/Year:	/	Month/Year:		Month/Year:	/
Expense	Amount	Expense	Amount	Expense	Amount
	\$		<u> </u>		\$
	\$	***	<u> </u>		\$
	<u> </u>		\$		\$

If you have any questions or need help in completing this form, please call your worker indicated above.

You will be sent a new notice explaining any action we take because of your response to this request.

Regulations. These rules apply in your case: Policy Manual Sections 50-010.324 and 50-010.535(d) You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v. OBLEDO #15 - Back Benefits - Newly Computed Overpayment (No Aid Pending)

State c	of Ca	Hiforma	
Health	and	Welfare	Agency

Department	of	Social	Services

Page 1 of ___

Notice of Action

If you have questions or want more information
about this action, please contact your worker.

Case Name:
Worker
Phone:
Date

You will be sent a new notice explaining any action we take because of your response to this request.

Regulations. These rules apply in your case: Policy Manual Sections 50-010.324, and 50-010.511(a). You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

GREEN v OBLEDO #16 - Back Benefits - Request For Proof (No Aid Pending)

Page 1 of ___

Notice of Action

If you have questions or want more information
about this action, please contact your worker.

Case Name:
Worker:
Phone:
Date:

You will be sent a new notice explaining any action we take because of your response to this request.

Regulations. These rules apply in your case: Policy Manual Section 50-010.324 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

If you have any questions or need help in getting the information we seek, please call your worker indicated

GREEN v OBLEDO #17 - Back Benefits - Request for Information (No Aid Pending)

Completing the Request for Additional Missing or Incomplete Information/ Verification (14-17).

- (1) Fill in the month and year for the claim month(s) that the information/verification is needed.
- (2) Fill in the date by which the response is due.
- (3) When the request is being sent to obtain missing or incomplete case file information, use Notice #14 to transmit TEMP 1583a.
- (4) When the request is being sent because the claim form was incomplete when submitted or when additional information/verification is needed use Notice #17. Attach a copy of the appropriate claim form with the item(s) needing completion/ verification circled in order to help the claimant understand what is being requested.
- (5) On Notice #17, specify exactly what information is requested and why. Indicate whether verification or merely a statement is needed.
 - a) If more space is necessary in order to state what is needed and why, use the "Green v. Obledo Back Benefits General Continuation Page" (B) to complete the request.
- (6) When the request is being sent to obtain missing or incomplete verification (Notice #16) and the reason why it was not available provided on the claim form(s) is not acceptable, the notice must contain the following statement with an explanation as to why the reason given is unacceptable:

"The reason you gave us explaining why the proof we seek is not available is not acceptable because

We must have the proof before you can get back benefits."

If it is not clear whether the reason provided is acceptable, contact the claimant to obtain clarification of the reason.

- (7) When the request is being sent to obtain the information requested on TEMP 1583b (Notice #15), provide the period for which the overpayment covered, the reason(s) for the overpayment, the month and year, the expenses and costs used in the overpayment calculation.
 - NOTE: Any newly discovered overpayment can only be recouped if currently collectible in accordance with the provisions contained in MPP Section 44-350.

Attachment V

- 1) Approval Notice (18)
- 2) Instructions for Completing the Notice

Page 1 of _____

Notice of Action

If you have questions or want mo about this action, please contact		Case Name : Case Number : Worker : Phone : Date :	
•	•		
Description of the Action, Amour	nt, Reason(s), Comments.		
You are claiming benefits under the Q We have approved your claim as noted show(s) you how we figured the amount	below. The attached page(s)	The amount on the check we ar total we say we owe you on the lis because you have an overpaym your Green back benefits to rep	efthand side of this page. Tha ent you owe us. We have used ay all or part of that overnay
WE OWE YOU	FOR MONTH/YEAR	ment. The table below shows you	how we did this.
\$		YOUR GREEN BACK BENEFITS D	ON'T PAY WHAT YOU OWE:
		Overpayment you owe us:	\$
\$	/	Less Green back benefits we owe you:	-\$
\$	/	Overpayment you still owe us:	= \$
\$		YOUR GREEN BACK BENEFITS E	XCEED WHAT YOU OWE:
¢	,	Green back benefits we you you:	\$
¥		Less overpayment you owe us:	-\$
\$Total		Green back benefits we still owe you:	= \$

Regulations. These rules apply in your case: Policy Manual Section 50-010.55 You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of this page tells how.

Completing the Approval Notice (18).

- (1) This notice cannot stand alone. It must have at a minimum one of the "Green v. Obledo-Back Benefits Computation Pages" (Notices 19-23) attached in order to show the computation of the amount of money the claimant is to receive. It may be necessary to use more than one continuation page to reflect the computation for the eligible period being claimed. Clearly number all pages.
- (2) Fill in the month and year for the approved claim month(s). These may encompass the entire eligible claim months or a portion of the claim months.
- (3) Fill in the amount of money the claimant is eligible to receive. The amount shown on this notice for the specified month must correspond to the amount calculated on the appropriate Computation Page.
- (4) Add up the months to obtain the total amount approved. Place this figure in the line "\$ Total".
- (5) If the <u>Green</u> retroactive benefit is being used to offset an outstanding overpayment:
 - a) Check the appropriate boxes.
 - b) Complete the appropriate computation. The amount of the "Green back benefits we owe you" must be identical to the amount shown in "\$ Total".

(Note: When an overpayment is being adjusted, the notice must include a copy of the Demand Notice or any other Notice of Action showing the amount of the outstanding overpayment as an attachment.)

Attachment VI

- 1) Computation Page Denied AFDC (19)
- 2) Computation Page Received AFDC (20)
- 3) Computation Page Recalculated Overpayment (21)
- 4) Computation Page Recalculated Overpayment (22)
- 5) Computation Page Underpayment (23)
- 6) Instructions for Completing the Computation Pages

Page	 of	
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Case Name :
Case Number :
Date of Notice :

For the following month(s) we denied your application for AFDC. Under the <u>Green v. Obledo</u> court case, you were actually eligible for cash assistance. We have figured the amount we owe you for the month(s) shown as follows:

follows:			*	,	
	/				
	(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)
We took your earned income:	= \$	= \$	= \$	= \$	= \$
Subtracted the \$30 Disregard:	- \$	- \$	- \$	- \$	- \$
SUBTOTAL:	= \$	= \$	= \$	= \$	= \$
Subtracted one-third of subtotal:	- \$	- \$	- \$	- \$	- \$
Subtracted mandatory deductions:	- \$	- \$	- \$	- \$	- \$
(Income Tax, Social Security, Unemployment Insurance, Disability Insurance)					
Subtracted: Work-related expenses (transportation):	- \$	- \$	- \$	- \$	- \$
Work-related expenses (other):	- \$	- \$	- \$	- \$	- \$
Subtracted child care expenses:	- \$	- \$	- \$	- \$ <u></u>	- \$
Added other countable income:	+ \$	+ \$	+ \$	+ \$	+ \$
Subtracted child support paid:	- \$	- \$	- \$	- \$ <u>-</u>	- \$
To get the net nonexempt income:	= \$	= \$	= \$	= \$	= \$
We figured the maximum aid allowed for your family of	= \$	= \$	= \$	= \$	= \$
Subtracted your net nonexempt income:	- \$	- \$	- \$	- \$	- \$
To get your back benefit amount:	= \$	= \$	= \$	= \$ <u>:</u> _	= \$
We added 7% interest through 1981;	+ \$	+ \$	+ \$	+ \$	+ \$
And added 10% interest thereafter:	+ \$	+ \$	+ \$	+ \$	+ \$
To get what we owe you:	= \$	= \$	= \$	= \$	= \$

PLEASE NOTE: You claimed the following work-related expenses. For the reasons listed below, we didn't allow them:

Month/Year	Work-Related Expenses Not Allowed	Amount	Reason
		\$	
	U-11-0-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	\$	
/		\$	
		\$	
./		\$	

Regulations. These rules apply to the information on this page: Policy Manual Section 50-010.535(a) You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

GREEN v. OBLEDO #19 - Back Benefits - Computation Page (Denied AFDC) (No Aid Pending)

Page ____ of ____

Case Name : Case Number : Date of Notice :

For the following month(s) you had earned income from your job with a WIN sponsor or other training agency. As a result, your grant was **originally** calculated under the former Policy Manual Section 44-113.241. In such a case, the amount of your **Green** v. **Obledo** back benefits are limited to the lesser of either your net work-related expenses allowed (A) or your original net grant earnings (B). We have figured the amount we owe you for the month(s) shown as follows:

	/ (Month/Year)	/ (Month/Year)	/ (Month/Year)	/ (Month/Year)	/ (Month/Year)
We checked these facts:					
A: Your net work-related expenses allowed:	= \$	= \$	= \$	= \$	= \$
B: Your original net grant earnings:	= \$	= \$	= \$	= \$	= \$
We used them as follows:					
We took the lesser of A or B above:	= \$	= \$	= \$	= \$	= \$
We added 7% interest through 1981:	+ \$	+ \$	+ \$	+ \$	+ \$
And added 10% interest thereafter:	+ \$	+ \$	+ \$	+ \$	+ \$
To get what we owe you:	= \$	= \$	= \$	= \$	= \$

PLEASE NOTE: You claimed the following work-related expenses. For the reasons listed below, we didn't allow them:

Month/Year	Work-Related Expenses Not Allowed	Amount	Reason
		\$	
		\$	
		\$	
/		\$	
		\$	

Regulations. These rules apply to the information on this page: Policy Manual Section 50-010.535(b) You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

GREEN v OBLEDO #20 - Back Benefits - Computation Page (Received AFDC) (No Aid Pending)

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Page	 of	

Case Name : Case Number : Date of Notice :

For the following month(s) we originally determined you were overpaid and collected the overpayment. In refiguring your grant for these months, the actual overpayment was less than what we collected. We have figured the amount we owe you for the month(s) shown as follows:

for the month(s) shown as follows;	<u> </u>		 		
	/	/			
	(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)	(Month/Year)
We took your earned income:	= \$	= \$	= \$	= \$	= \$
Subtracted the \$30 disregard:	- \$ <u></u>	- \$	- \$	- \$	- \$
SUBTOTAL:	= \$	= \$	= \$	= \$	= \$
Subtracted one-third of subtotal:	- \$	- \$	- \$	- \$	- \$
Subtracted mandatory deductions:	- \$	- \$	- \$	- \$	- \$
(Income Tax, Social Security, Unemployment Insurance, Disability Insurance)			S Projective a global de la trave	No charge separate	Same and Anthon 1994 of the County of the Co
Subtracted:					
Work-related expenses (transportation):	- \$	- \$	- \$	- \$	- \$
Work-related expenses (other):	- \$	- \$	- \$	- \$	- \$
Subtracted child care expenses:	- \$	- \$	- \$	- \$	- \$
Added other countable income:	+ \$	+ \$	+ \$	+ \$	+ \$
Subtracted child support paid:	- \$	- \$	- \$	- \$	- \$
To get the net nonexempt income:	= \$	= \$	= \$	= \$	= \$
We figured the maximum aid allowed for your family of	= \$	= \$	= \$	= \$	= \$
Subtracted your net nonexempt income:	- \$	- \$	- \$	- \$	- \$
To get the grant you should have gotten:	= \$	= \$	= \$	= \$	= \$
We took the grant you got:	= \$	= \$	= \$	= \$	= \$
Subtracted the grant you should have					
gotten:	- \$	- \$	- \$	- \$	- \$
To get the actual overpayment:	= \$	= \$	= \$	= \$	= \$
We took the original overpayment:	= \$	= \$	= \$	= \$	= \$
Subtracted the actual overpayment:	- \$	- \$	- \$	- \$	- \$
To get your back benefit amount:	= \$	= \$	= \$	= \$	= \$
We added 7% interest through 1981:	+ \$	+ \$	+ \$	+ \$	+ \$
And added 10% interest thereafter:	+ \$	+ \$	+ \$	+ \$	+ \$
To get what we owe you:	= \$	= \$	= \$	= \$	= \$

PLEASE NOTE: You claimed the following work-related expenses. For the reasons listed below, we didn't allow them:

Month/Year	Work-Helated Expenses Not Allowed	Amount	Reason
		\$	
		\$	
		\$	
		\$	
		\$	

Regulations. These rules apply to the information on this page: Policy Manual Section 50-010.535(c)(1) You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

GREEN v. OBLEDO #21 - Back Benefits - Computation Page (Recalculated Overpayment) (No Aid Pending)

Page ____ of ____

Case Name :
Case Number :
Date of Notice :

For the following month(s) we originally determined you were overpaid and collected the overpayment. It turns out you were not overpaid. You are entitled to your back benefits and the overpayment we already collected. We have figured the amount we owe you for the month(s) shown as follows:

we owe you for the month(s) shown as follows	•				
	/	/	/	/	/
	(Month/Year)	(Month/Year)	(Month/Year)	(Month / Year)	(Month 'Year)
We took your earned income:	= \$	= \$	= \$	= \$	= \$
Subtracted the \$30 disregard:	- \$	- \$	- \$	- \$	- \$
SUBTOTAL:	= \$	= \$	= \$	= \$	= \$
Subtracted one-third of subtotal:	- \$	- \$	- \$	- \$	- \$
Subtracted mandatory deductions:	- \$	- \$	- \$	- \$	- \$
(Income Tax, Social Security, Unemployment Insurance, Disability Insurance)					TO COLUMN A STATE OF THE STATE
Subtracted: Work-related expenses (transportation):	- \$	- \$	- \$	- \$	- \$
Work-related expenses (other):	- \$	- \$	- \$	- \$	- \$
Subtracted child care expenses:	- \$	- \$	- \$	- \$	- \$
Added other countable income:	+ \$	+ \$	+ \$	+ \$	+ \$
Subtracted child support paid:	- \$	- \$	- \$	- \$	- \$
To get the net nonexempt income:	= \$	= \$	= \$	= \$	= \$
We figured the maximum aid allowed for your family of	= \$	= \$	= \$	- \$	= \$
Subtracted your net nonexempt income:	- \$	- \$	- \$	- \$	- \$
To get the grant you should have gotten:	= \$	= \$	= \$	= \$	= \$
And subtracted the grant you got:	- \$	- \$	- \$	- \$	- \$
To get your back grant amount:	= \$	= \$	= \$	= \$	= \$
We added the original overpayment:	+ \$	+ \$	+ \$	+ \$	+ \$
We added 7% interest through 1981:	+ \$	+ \$	+ \$	+ \$	+ \$
And added 10% interest thereafter:	+ \$	+ \$	+ \$	+ \$	+ \$
To get what we owe you:	= \$ <u></u>	= \$	= \$	= \$	= \$
					

PLEASE NOTE: You claimed the following work-related expenses. For the reasons listed below, we didn't allow them:

Month/Year	Work-Related Expenses Not Allowed	Amount	Reason
/	Library and the state of the st	\$	
	***************************************	\$	
		\$	
	· · · · · · · · · · · · · · · · · · ·	\$	
/		\$	

Regulations. These rules apply to the information on this page: Policy Manual Section 50-010.535(c)(2)

You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

GREEN v. OBLEDO #22 - Back Benefits - Computation Page (Recalculated Overpayment) (No Aid Pending)

Page	of	
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Case Name :
Case Number :
Date of Notice :

After refiguring your AFDC cash grant under the **Green** v. **Obledo** court order, we have determined that you were underpaid for the following month(s). We have figured the amount we owe you for the month(s) shown as follows:

	(Month/Year)	(Month/Year)	(Month/Year)	/ (Month/Year)	/ (Month/Year)
We took your earned income:	= \$	= \$	= \$	= \$	= \$
Subtracted the \$30 disregard:	- \$	- \$	- \$	- \$	- \$
SUBTOTAL:	= \$	= \$	= \$	= \$	= \$
Subtracted one-third of subtotal:	- \$	- \$	- \$	- \$	- \$
Subtracted mandatory deductions:	- \$	- \$	- \$	- \$	- \$
(Income Tax, Social Security, Unemployment Insurance, Disability Insurance)	V		Transport and Colombia and Colo		
Subtracted: Work-related expenses (transportation):	- \$	- \$	- \$	- \$	- \$
Work-related expenses (other):	- \$	- \$	- \$	- \$	- \$
Subtracted child care expenses:	- \$	- \$	- \$	- \$	- \$
Added other countable income:	+ \$	+ \$	+ \$	+ \$	+ \$
Subtracted child support paid:	- \$	- \$	- \$	- \$	- \$
To get the net nonexempt income:	= \$	= \$	= \$	= \$	= \$
Ne figured the maximum aid allowed for your family of	= \$	= \$	= \$	= \$	= \$
Subtracted your net nonexempt income:	- \$	- \$	- \$	- \$	- \$
o get the grant you should have gotten:	= \$	= \$	= \$	= \$	= \$
And subtracted the grant you got:	- \$ <u></u>	- \$	- \$	- \$	- \$
o get your back grant amount:	= \$	= \$	= \$	= \$	= \$
We added 7% interest through 1981:	+ \$	+ \$	+ \$	+ \$	+ \$
And added 10% interest thereafter:	+ \$	+ \$	+ \$	+ \$	+ \$
o get what we owe you:	= \$	= \$	= \$	= \$ <u></u>	= \$
			•		

PLEASE NOTE: You claimed the following work-related expenses. For the reasons listed below, we didn't allow them:

Month/Year	Work-Related Expenses Not Allowed	Amount	Reason
		\$	
/		\$	
		\$	
		\$	
_/		\$	

Regulations. These rules apply to the information on this page: Policy Manual Section 50-010.535(d)(2) You may review them at your welfare office.

State Hearing. If you think we are wrong, you may ask for a hearing. If you want a hearing, you must ask for one within 90 days from the date this notice is mailed. The back of page 1 tells how.

GREEN v. OBLEDO #23 - Back Benefits - Computation Page (Underpayment) (No Aid Pending)

Completing the Computation Pages - (19-23)

- (1) Fill in the month(s) and year(s) for the approved claim month(s) that the computation covers. These months may encompass the entire eligible claim months or a portion thereof.
- (2) Use as many pages as necessary to cover the total approved claim months. Clearly number all pages.
- (3) Complete the computation for each month using data from the <u>Green v. Obledo</u> Worksheets contained in All-County Letter No. 84-13, dated January 20, 1984.
- (4) The amount of the retroactive benefit calculated for each month must be shown on the Approval Notice (18).
- (5) If any deductions have been disallowed, fill in the dates for which the deduction was claimed, the deduction being disallowed, the amount of the deduction being disallowed and the reason for the disallowance. NOTE: The amount of the deduction being disallowed may be the entire amount or a portion thereof.
- (6) If the claimant has no income or all deductions claimed are being allowed, the statement, "This doesn't apply to you.", must be placed prominently in this portion of the computation page.